Preparing people to lead extraordinary lives

Attendees:

Area	Name	Status	Area	Name	Status
Academic Affairs	John Pelissero	In Attendance	ITS	Jim Sibenaller	In Attendance
Academic Affairs	Nancy Tuchman	In Attendance	Student Develop.	Rob Kelly	Absent
Advancement	Jon Heintzelman	In Attendance	Student Develop.	Jane Nuefeld	In Attendance
Facilities	Phil Kosiba	Absent	**Guests:**		
Facilities	David Beall	In Attendance	LUMC	Art Krumrey	In Attendance
Finance	Bill Laird	In Attendance	LUMC	Ron Price	In Attendance
Human Resources	Tom Kelly	In Attendance	LUMC	Roger Russell	In Attendance
ITS/Facilitator	Susan Malisch	In Attendance	ITS	Dan Vonder Heide	In Attendance

Welcome, Meeting Purpose & Agenda

The meeting commenced at 1:30 PM with a review of the agenda and introduction of guests. The minutes from the November 18th meeting were reviewed and approved as written.

LUMC Update

Art gave a brief update of activities at the Medical Center. In December, the "my patient portal" went live. The Referring Physician Portal (pilot) was also recently deployed. The operations relating to the Weinberg Medical Center became active in June. The Lawson upgrade was completed. Roger said they are still having some performance issues and potential Oracle data access issues; the vendor is assisting. The MyLoyolaHealth main site changes are complete. In progress efforts were also reviewed. The Medical School site conversion is in progress. *Task: Investigate potential integration improvements with LUMC for Nursing sites via Terminal 4.* The incentive payment program in progress, quality reporting is a required component for success. In parallel, a quality reporting initiative is also in progress. The New GI Lab system is underway. Health Care Insights, a budgeting & financial reporting tool that works with Lawson and oriented to healthcare, is underway. The Burr Ridge site will open in March of 2011. A two-year, labor-intensive effort to change diagnosis codes are from ICD-9 to ICD-10 is in-progress; this moves the hospital from 35,000 to 275,000 codes. The move of the library to an information commons and the Center for Collaborative Learning is underway. Virtual hospital initiatives are also underway. Tom asked about Lawson outside of the firewall and the use of Lawson on browsers other than Internet Explorer. Ron said that the efforts were delayed due to issues with the Lawson upgrade (timing). *Task: Ron will report back with timings of this effort.* Open enrollment went well. Art will be investigating Citrix as a solution. Future projects include a potential Lawson upgrade and the use of DocFinity for Accounts Payable.

Project Prioritization Results

Susan reviewed the prioritization results highlighting several new/late entries of a critical nature. These include R+ replacement, enterprise portal, R25 live, placement testing in house & the move away from Chase to PNC. The T-Shirt sizing information was added to the prioritization results for discussion. There were seven X-Large projects on the "A" list with several of "TBD" size. The total X-Large projects for the POR is 18, 11 higher (61%) than any other year. The total effort increase as compared to the previous period was 16%. Calculations are rough estimates based on the data we have available to work with. There is a significant gap between needs and capacity for this particular portfolio. Options were reviewed in an effort to assist with alleviating the resource concerns. Pending approval for four new FTE will not have any effect until the next POR. Options for the current period were reviewed and projects were identified that could be deferred or consulting resources added as appropriate. *Task: Detail a plan regarding what can be delivered on the items marked with critical/fixed dates as well as detailed review of the XL projects to be considered as well.*

ECM Prioritization Results

Jim walked through the prioritization of the ECM Program efforts. There were 12 projects considered by the program sponsors. Several of these efforts have multiple projects/sub-projects within them as well (e.g. A/P, Reg & Rec, v9 to v10 conversion & HR). Consulting has been used where budget has been available to keep multiple efforts in progress.

Over 20 areas are waiting for DocFinity. In addition several small filler/department retrieval type projects are also defined and "fit in-between" the larger efforts by the project team where appropriate; approximately 25-30 in total. A/P, HR, V9 to v10 conversion & Reg & Rec are the top priorities for the group. The committee was in agreement with the prioritization results & approach.

Infrastructure Component Strategy
Dan reviewed the history of Novell and the various solutions in use at Loyola. Recently, Attachmate announced its intention to acquire Novell; acquisition targeted for March 2011. LUMC is specifically worried about any GroupWise & id/identity synchronization issues. Dan reported that over the last 18-24 months there have been increased concerns/issues with Novell. Examples are Novell's slowed response to changes & updates, issues with the virtual environment & encryption, and lack of technician availability. LUC ITS has been researching options for key infrastructure services. Several core services will begin to migrate to non-Novell based services. At the center of these services is Microsoft. Once the core changes are in place LUC will have flexibility to select other services that weren't currently available under our Novell architecture. This positions us to be more flexible with infrastructure services like anti-virus solutions, encryption software and Exchange for an email product. A move to Exchange will allow us to consider Exchange/Live@edu which would allow better integration options between staff/faculty and students that was not available with the Gmail option. Northwestern & DePaul are beginning the transition to Exchange. Long term costs from Novell to Microsoft will be negligible, however, significant resources and consulting will be required to change/advance core infrastructure services. The committee was comfortable with the strategy and approach at this time.

The meeting adjourned at 3:50 pm. The next meeting is scheduled for February 17th.